

Animal Health Technician - ODYSEA AQUARIUM, Scottsdale, Arizona, USA

OySea Aquarium is looking for an enthusiastic, dedicated person to join the Animal Health Department as the Animal Health Technician. This position is responsible for providing support to the Animal health department and OdySea Aquarium's divers, Animal Care Team and animal collection. Areas of concentration include exam preparation, case follow-up, medical records, proper equipment operation & maintenance, inventory, and establishing standard operating procedures that emphasize current industrial standards.

PRIMARY RESPONSIBILITIES INCLUDE (BUT IS NOT LIMITED TO):

- Under general supervision, assists the veterinarian in the medical care of the animal collection including all species of mammals, birds, reptiles, amphibians, fish, and invertebrates housed at the OdySea Aquarium.
- Works closely with the animal care staff and aquarists for medical updates, treatments and diagnostics.
- Assist in the maintenance of medical records, participating in quarantine procedures and preventative health programs.
- Proficiency in assisting with diagnostic testing
- Establishes and implements standard operating procedures, stressing the highest quality of care in regards to animal care and health.
- Conducts chemical and cytological analyses of fluids and biological samples such as water, blood, feces and urine to determine normal or abnormal levels. Prepares biological specimens for shipment.
- Researches and investigates problems with clinical laboratory procedures and makes or recommends modifications and corrections as appropriate.
- Performs cleaning, disinfection, and sterilization of surgical instruments, diagnostic equipment, and hospital/procedure areas.
- Dispenses and administers medications, treatments and vaccinations to animals as prescribed by the veterinarian.
- Orients, mentors and teaches clinical diagnostic, treatment and laboratory methods, procedures and techniques to staff as appropriate.
- Supervises, evaluates and develops staff and ensures effective and ongoing medical training of staff.
- In conjunction with laboratory staff manages inventory for the laboratory and medical areas.
- Maintains personal and professional development.
- Maintains confidentiality of information received at all times.
- Maintains excellent cross-functional team leadership and participation skills.
- Performs other related duties required by the veterinarian to maintain and operate the Animal Health Department safely and efficiently.

REQUIRED QUALIFICATIONS:

- Veterinary Technology/Technician degree from an AVMA accredited program.
- Minimum of 3 years of veterinary technical experience, with at least 1-2 years of experience working with exotic/zoo/marine animals (aquatic animal experience preferred).
- Ability to independently perform complex, advanced clinical procedures with veterinarian oversight as needed.
- Knowledge of computer programs of basic word processing, spreadsheets, and internet database access.
- Ability to monitor and maintain quality control standards and follow standard operating procedures.
- Ability to analyze, verify and manipulate clinical and/or laboratory data to maintain accurate results.
- Ability to identify and evaluate clinical testing problems, and to provide corrective measures.
- Willingness to work nights, holidays, weekends and long hours as demanded by the operation.
- Demonstrate a strong dedication to furthering one's knowledge about the animal collection and overall operation.
- Positive attitude and the ability to work with a large, diverse group of employees, volunteers, etc.

- Must be able to lift 50 lbs.
- Must exemplify core fundamentals of the Employee Promise, which states:
 - I am empowered to take ownership of any opportunity to exceed expectations.
 - I anticipate guest needs and pay attention to the details.
 - I treat all internal and external customers with respect.
 - I am on stage! (Smile)
 - I have an attitude of gratitude.
 - I get it right the first time.
 - I display actions that are moral and ethical.
 - I always provide alternative solutions.
 - I am committed to learning every aspect of our product and services.
 - I use the 10/5 rule, 10 feet I acknowledge my guest's presence with a smile and at 5 feet. I greet them with a courteous word.
 - I use name recognition at every opportunity
 - I take personal responsibility for our surroundings.
 - I am accountable for my tools and resources.
 - I value the contribution of every team member.

If interested, please submit your cover letter and resume to ajarman@odyseaaquarium.com