

Laboratory Technician - ODYSEA AQUARIUM, Scottsdale, Arizona, USA

OdySea Aquarium is looking for an energetic, dedicated person to join the Animal Health Department in the role of Laboratory Technician. This position is responsible for operating the onsite Animal Health Laboratory, and providing support to the Animal health department, OdySea Aquarium's Animal Care Team and animal collection. Areas of concentration include biological sample analysis, water quality analysis, proper equipment operation & maintenance, inventory, and establishing standard operating procedures that emphasize current industry standards.

PRIMARY RESPONSIBILITIES INCLUDE:

- Responsible for the organization, cleanliness, and day to day operation of the onsite laboratory, including but not limited to:
 - Analysis of all biological samples, including blood, urine, feces, or tissue from a wide variety of animal species.
 - Water quality analysis for the entire aquarium.
 - Organization & stocking of laboratory inventory.
 - Timely reporting of diagnostic results to the veterinarian.
 - Assist with scheduling case follow-up.
 - Perform quality control to ensure functioning equipment and accurate results.
- Responsible for establishing and implementing Standard Operating Procedures as it relates to laboratory operation, stressing industry standards.
- Investigates any problems with laboratory equipment, and corrects or makes recommendations to correct the issue as appropriate.
- Under general supervision, assists the veterinarian and Animal Health Technician in the medical care of the animal collection, including all species of mammals, birds, reptiles, amphibians, fish, and invertebrates housed at the OdySea Aquarium.
- Orients, mentors and teaches clinical diagnostic, treatment and laboratory methods, procedures and techniques to staff as appropriate.
- Supervises, evaluates and develops staff and ensures effective and ongoing medical training of staff.
- Assist with clinical research as necessary
- Maintains the highest degree of confidentiality of information received at all times.
- Maintains a current knowledge of animal health and laboratory standards and practices.
- Maintains the highest level of professionalism and respect when dealing with other staff members, guests, and regulatory representatives.
- Performs other related duties required by the veterinarian to maintain and operate the Animal Health Department safely and efficiently.

REQUIRED QUALIFICATIONS:

- Minimum of 3 years of laboratory technical experience, with at least 1-2 years of experience working in an exotic/zoo/aquarium setting (aquatic animal experience preferred).
 - Management experience preferred
- Ability to independently perform routine and complex laboratory procedures with minimal oversight.
- Knowledge of routine and advanced water quality procedures highly beneficial.
- Ability to monitor and maintain quality control standards and follow standard operating procedures.
- Ability to analyze, verify and manipulate clinical and/or laboratory data to maintain accurate results.
- Ability to identify and evaluate laboratory problems, and to provide corrective measures.
- Knowledge of computer programs of basic word processing, spreadsheets, and internet database access.
- Willingness to work nights, holidays, weekends and long hours as demanded by the operation.
- Demonstrate a strong dedication to furthering one's knowledge about the animal collection and overall laboratory operations.
- Positive attitude and the ability to work with a large, diverse group of employees, volunteers, etc.
- Must be able to lift 50 lbs.
- Must exemplify core fundamentals of the Employee Promise, which states:

- I am empowered to take ownership of any opportunity to exceed expectations.
- I anticipate guest needs and pay attention to the details.
- I treat all internal and external customers with respect.
- I am on stage! (Smile)
- I have an attitude of gratitude.
- I get it right the first time.
- I display actions that are moral and ethical.
- I always provide alternative solutions.
- I am committed to learning every aspect of our product and services.
- I use the 10/5 rule, 10 feet I acknowledge my guest's presence with a smile and at 5 feet. I greet them with a courteous word.
- I use name recognition at every opportunity
- I take personal responsibility for our surroundings.
- I am accountable for my tools and resources.
- I value the contribution of every team member.

If interested, please submit your cover letter and resume to ajarman@odyseaaquarium.com